Secured Connection Failed!

Secured Connection Failed!

Error Message: ssl_error_inappropiate_fallback_alert

If you have the AVAST antivirus software installed on your computer and receive the following messages:

```
Secured Connection Failed!
Cannot connect to serverssl_error_inappropiate_fallback_alert
```

Open **AVAST antivirus** and go to **Security > Web shield** and click the **stop** button. You can select how long you want to have it disabled (it should only be for 10 minutes). If you use it all the time, then it would be better to disable the software permanently. IS&T recommends installing and using the Sophos Antivirus software.

Sophos on the Software Grid