## I am getting an error when I try to access the Sprint or Nextel page and click on "Place Personal Order."

## Q: I am getting an error when I try to access the Sprint or Nextel page and click on "Place Personal Order."

## Answer

Users may encounter issues when accessing a vendor site such as the Sprint/Nextel page with Firefox 3 which has been reported. To work around this, click on the "Or you can add an exception" and add the site as an exception then you will be taken to the appropriate page.