How do I uninstall the Prisma Access VPN on MacOS?

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On this page:

Uninstall See Also

Uninstall

Some of the language in the uninstaller is confusing as it uses the same boilerplate language as the installer. Rest assured, it is actually uninstalling the application and associated files/settings.

- 1. Download the installer for MacOS from the GlobalProtect Portal.
- 2. Open the installer you just downloaded. It's called GlobalProtect.pkg. It is probably in your **Downloads** folder, if not use the spotlight search to find it.
- 3. If you get an error about the installer not being from the App store or not from a developer identified by Apple, see GlobalProtect app can't be opened because it was not downloaded from the App Store

• • •	🥪 Install GlobalProtect 🕒
	Welcome to the GlobalProtect Installer
 Introduction Destination Select Installation Type Installation Summary 	You will be guided through the steps necessary to install this software.
	Go Back Continue

4. Click Continue.

• • •	💝 Install GlobalProtect	
	Select a Destination	
 Introduction Destination Select Installation Type Installation Summary 	Select the disk where you want to install the GlobalProtect software.	
	Macintosh HD 49.95 GB available 499.96 GB total	
	Installing this software requires 30.5 MB of space. You have chosen to install this software on the disk "Macintosh HD".	
	Go Back Continue	

 Check the option "Uninstall GlobalProtect" and click Continue. Result: You are asked to authenticate_._ While it says it is installing software, that is only to remove the GlobalProtect app and associated files/settings.

	aller is trying to install new software. In ID or enter your password to allow this. Use Password Cancel
Authenticate with your de	vice's administrative privileges
	🥪 Install GlobalProtect
 Introduction Destination Select Installation Type Installation Summary 	The installation was completed successfully. The installation was successful. The software was installed. Constallation was environmentally and the software was installed.

Result: The GlobalProtect App is uninstalled. Yes, even though it says it was installed successfully. That's confusing boilerplate language

from the installer. Your GlobalProtect app has been uninstalled. You will no longer see the globe icon in your menubar. 7. Click Close

See Also

6.

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