

# How do I uninstall the Prisma Access VPN on MacOS?

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On this page:

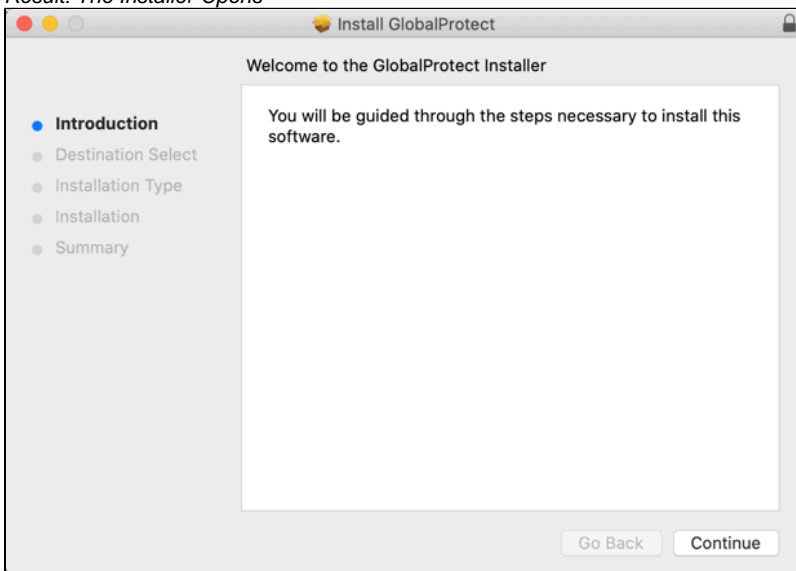
[Uninstall](#)  
[See Also](#)

### Uninstall

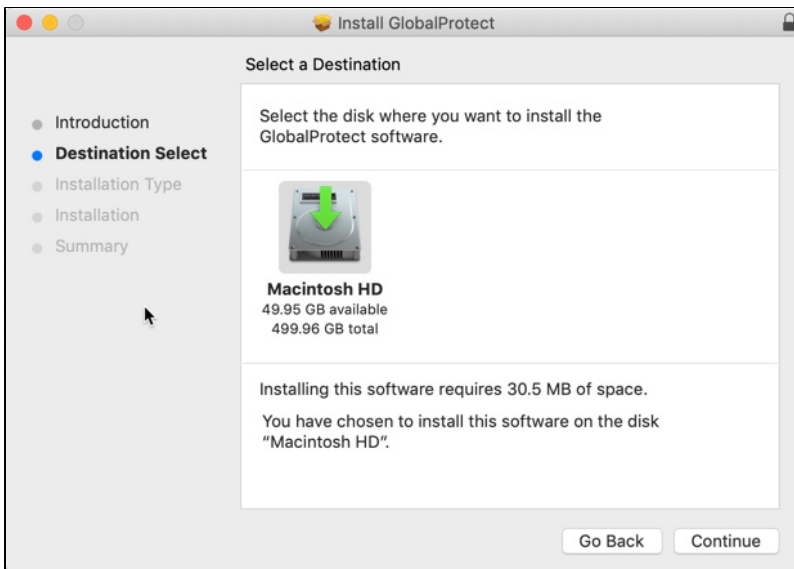
Some of the language in the uninstaller is confusing as it uses the same boilerplate language as the installer. Rest assured, it is actually uninstalling the application and associated files/settings.

1. Download the installer for MacOS from the [GlobalProtect Portal](#).
2. Open the installer you just downloaded. It's called `GlobalProtect.pkg`. It is probably in your **Downloads** folder, if not use the spotlight search to find it.
3. If you get an error about the installer not being from the App store or not from a developer identified by Apple, see [GlobalProtect app can't be opened because it was not downloaded from the App Store](#)

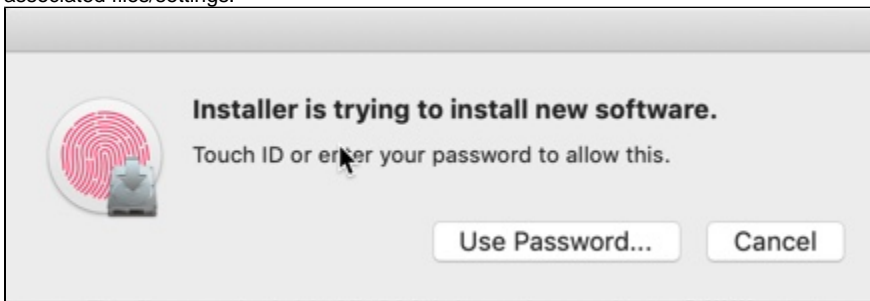
*Result: The Installer Opens*



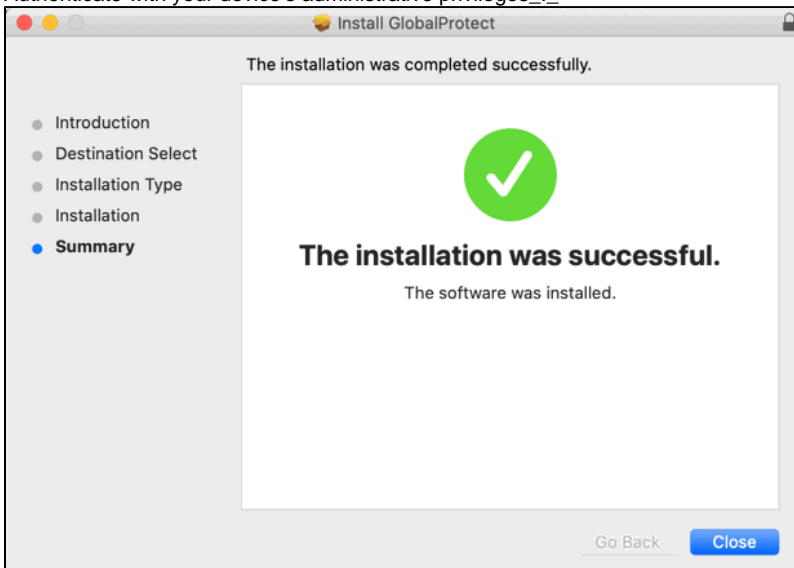
4. Click **Continue**.




5. Check the option "Uninstall GlobalProtect" and click **Continue**.  
*Result:* You are asked to authenticate. While it says it is installing software, that is only to remove the GlobalProtect app and associated files/settings.



6. Authenticate with your device's administrative privileges.



*Result:* The GlobalProtect App is uninstalled. Yes, even though it says it was installed successfully. That's confusing boilerplate language from the installer. Your GlobalProtect app has been uninstalled. You will no longer see the globe icon  in your menubar.

7. Click **Close**

## See Also

- [Prisma Access VPN Landing Page](#)
- [MIT Remote Access VPN Services Landing Page](#)