Jamf Pro - Installing and updating Adobe Creative Cloud

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This article explains how to deploy the Adobe Creative Cloud apps and how to push Creative Cloud updates to client machines, and how to manage out of date licenses. Please note users will need an Adobe ID in order to use these applications.

Deploying Creative Cloud Apps

In Jamf Pro, there are many packages for Adobe Creative Cloud apps. These packages are named as "EPM Adobe CC <PRODUCTNAME>_Install.pkg.zip" in the EPM-Apps category. You can deploy all of these to your target machines in Self Service and let users decide which to install, or you can choose to deploy only a subset.

Each of these packages includes the Adobe Creative Cloud Desktop applet by default. Users will need to log in with their Adobe ID to activate their license for Creative Cloud. Once done, they will be able to update and install apps on their own through the Desktop applet. You can also install the applet on its own with the "EPM Adobe CC 2020 Creative Cloud App_Install.pkg.zip" package in Jamf Pro.

Deploying updates remotely

While users are able to update Adobe apps on their own, you can still push updates at your discretion via Jamf Pro by using the "Adobe CC Updates (RemoteUpdateManager)" script.

If you need assistance creating policies for the installation packages or update script, please contact the End User Computing team at euc-help@mit.edu.

Uninstalling Adobe Creative Cloud Apps

You can uninstall all CC apps at once by using the package called AdobeCCUninstaller.pkg. **Please Note:** This will uninstall ALL Adobe Creative Cloud products, including any older version (2016, 2015, etc.) that might be installed.

Related articles

See Jamf - Software Deployment for more information on how to create deployment policies.
See SCCM - Installing and updating Adobe Creative Cloud to deploy Creative Cloud to Windows PCs.