

Install or update Java Runtime Environment and enable Java Plugin

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Mac OS 10.7 and higher

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Awareness: Java 6 is no longer receiving security updates from Apple.

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Important information about installing the Java plug-in

- Users should consult with their local IT support provider before installing or upgrading Java. Local applications may require specific Java versions.
- Awareness: Once the java plug-in has been installed, it must be kept up to date in order to avoid security risks.

Windows

NOTE: Users should consult with their local IT support provider before installing or upgrading Java. Local applications may require specific Java versions.

Step One: Install or upgrade Java

- [Upgrade to the most recent java version](#)

Step Two: Verify that java is enabled in your web browser

- [Enable java plugin in your web browser](#)
- [After installing or upgrading Java, completely quit, then relaunch the web browser.](#)
- [Clear the browser cache.](#)

Mac OS 10.7 and higher

NOTE: Users should consult with their local IT support provider before installing or upgrading Java. Local applications may require specific Java versions.

Step One: Upgrade your java version

- [Upgrade to the most recent java version](#)

Step Two: Verify that java is enabled in your web browser

- [Enable java plugin in your web browser](#)
- After installing or upgrading Java, completely quit, then relaunch the web browser.
- [Clear the browser cache.](#)
- On Macintosh Google Chrome is incompatible with most Java web applications and web pages that use a Java applet, due to the fact that the Java plugin is 64-bit and Google Chrome is 32-bit.

Mac OS 10.6

NOTE: Users should consult with their local IT support provider before installing or upgrading Java. Local applications may require specific Java versions.

Awareness: Java 6 is no longer receiving security updates from Apple.

- If you are unable to upgrade your operating system and have applications that require Java, Java 6 is packaged with the Macintosh operating system. Java 7 is available only for Mac OS 10.7 and higher.
- Use Apple's Software Update to upgrade to Java 6 update 45.
- Apple has not released security fixes for Java 6 update 45 and known security issues exist.
- Apple's recommendation is to upgrade your operating system, then install Java 7.

Verify that java is enabled in your web browser

- [Enable java plugin in your web browser](#)
- After installing or upgrading Java, completely quit, then relaunch the web browser.
- [Clear the browser cache.](#)

Linux

Step One: Install or upgrade Java

- [Upgrade to the most recent java version](#)

Step Two: Verify that java is enabled in your web browser

Firefox

- Firefox 2.0 or later is supported
- If needed, [enable java plugin for Firefox](#)
- After installing or upgrading Java, quit then relaunch Firefox.

If needed, clear browser cache, clear Java cache

- [Clear the browser cache](#)
- [Clear the Java cache](#)
- Close all browser windows and quit or exit the browser. Then relaunch the browser and try again to access the site.

If you no longer need Java, uninstall it

- [Uninstall Java on Windows](#)
- [Uninstall Java 7 on Macintosh](#)
- [\[Uninstall Java 6 on Macintosh\]](#)

Contact the Help Desk for assistance

- [IS&T Help Desk](#)

See also

- [Which version of Java is installed on my computer?](#)
- [Java Landing Page](#)