Nothing happens when I click on the Save Changes button in the Add Goal window in the PDR tool

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If you are using Internet Explorer 11, you may experience the following:

- · After you click on the Save Changes button in the Add Goal window, it can look like nothing has happened.
- If you see the main page refresh in the background, your goal has been saved.
- You can close the Add Goal window manually using the red X button in the right corner.
- If you don't close the Add Goal window manually, it may not come to the forefront the next time you click on the Add Goal button.

To prevent this problem in the future, enable Compatibility mode for the successfactors.com domain (see: [How to change your setting for Compatibility mode for Internet Explorer]) or use a different web browser (see: Recommended Browsers for the SuccessFactors PDR Tool)

Related articles

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