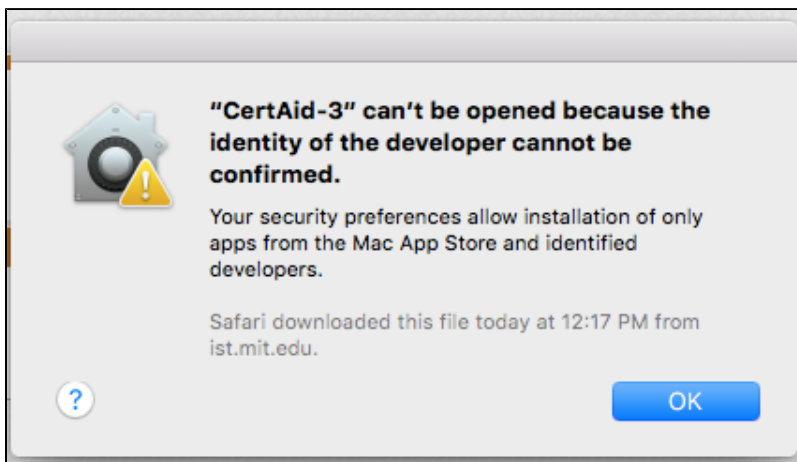# Mac OS X - Identity of developer cannot be confirmed

Mac OS X - Identity of developer cannot be confirmed

🚫 We do NOT recommend using this procedure for items not downloaded directly from the IS&T Software Grid. They are applications not recommended or certified by either MIT or Apple. Use extreme caution.

Context

When trying to install MIT Certificates or other applications from the IST Website, you may see this error message:

Solution

1. Open System Preferences by clicking on the Apple in the left hand corner of your screen.
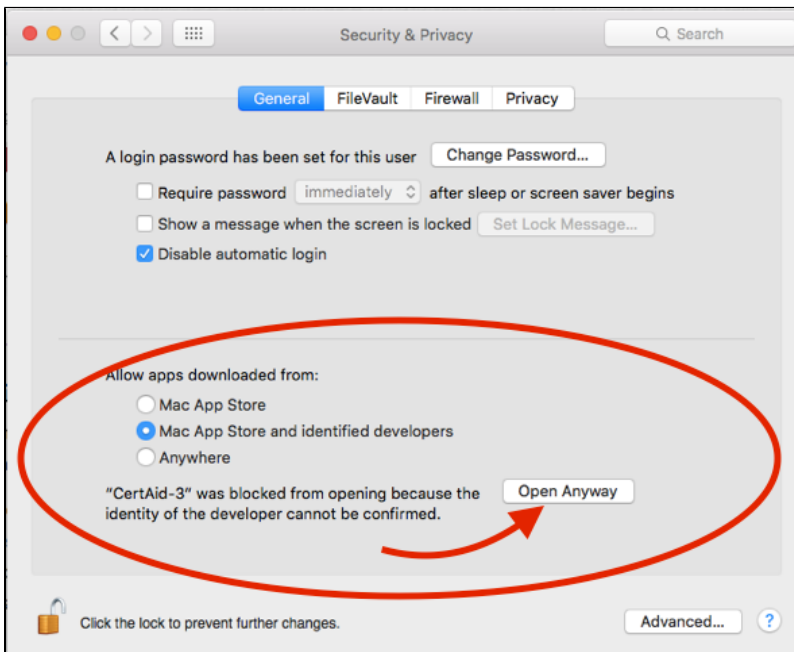2. Click on **Security and Privacy**

   Result: You will see the last application that prompted the error message, in this case it was Certaid
3. Click on **Open Anyway**

Result: The the installation process will now continue.

See Also

- OS X Mavericks: Open an app from an unidentified developer