

# Wikis Landing Page

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## Overview

The Confluence-based wikis.mit.edu service is available to the MIT community and its guests and collaborators. IS&T offers the MIT Wikis Service to provide MIT groups and organizations with collaborative web spaces. Any MIT community group, project, or organization can request a wiki space.

## Benefits and Key Features

- Wiki spaces can be restricted to a small group of colleagues or can be opened up to the world.
- Integrates MIT's well-established Moira list management service to manage group permissions.
- For authorization, Wikis integrates with MIT's Touchstone authentication service.

## How to Obtain

- To access an existing space, visit the [MIT Wikis Service](#).
- To request your own Wikis space, [Contact the IS&T Service Desk](#). Be sure to supply the following information:
  - Space Title: e.g. Energy Savings Initiative
  - Space Key: a short alphanumeric string which becomes part of the URL for the space (e.g. ENERGYSAVINGS)
- For additional information on accessing and requesting Wikis spaces, visit the [IS&T Wikis page](#).

## How to Use

- [Confluence's user guide](#)

## Troubleshooting and FAQ's

- [Group xxxx could not be found. Please confirm the existence of the group with a Confluence Administrator.](#)
- [How do I edit who has access to my wikis.mit.edu space?](#)
- [How do I request that a plugin be installed for the MIT Wiki Service?](#)
- [Is there a Maximum File Upload Size for MIT Wikis](#)
- [Sharing documents](#)
- [What is the quota for my MIT Wiki space?](#)
- [Where is Wiki Markup view in the wikis.mit.edu editor](#)
- [Will names of access control groups in wikis.mit.edu update automatically if the Moira group name is changed ?](#)
- [Why am I seeing wiki markup instead of Rich Text in MIT Wikis?](#)
- [User xxxxx could not be found. Please confirm his or her existence with a Confluence Administrator](#)

## Have Questions or Still Need Help?

- [MIT Wiki Help Page](#)
- [Contact the IS&T Service Desk](#)

**Note:** Since rules, page formats, and guidelines often differ from space to space, IS&T can only provide limited guidance to individual users.



Additional escalation information for Help Staff can be found here:

- [hd:An Introduction to Wikis at MIT]
- [hd:Escalation - Wikis General]
- [hd:Wiki - Create New Space]