

Remove a Device from Your CrashPlan (Formerly Code42) Account

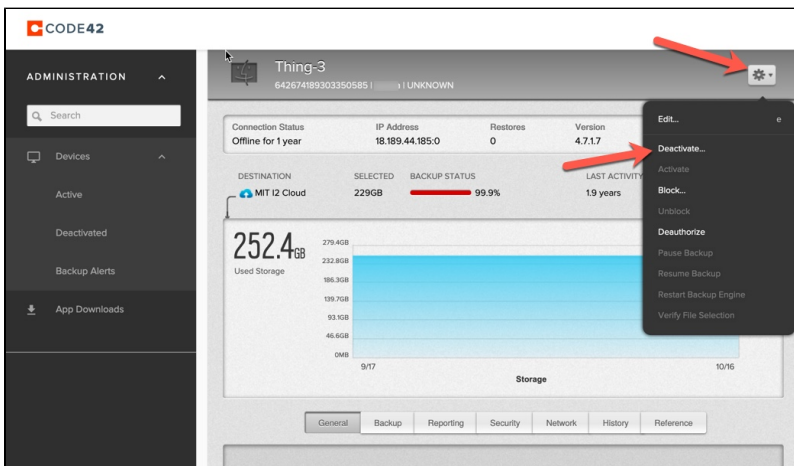
Remove a Device from Your CrashPlan (Formerly Code42) Account

CrashPlan and Code42 are the same application/service. Crashplan was renamed Code42 after it was sold, then renamed again back to CrashPlan after it was sold again. Which name you see in the product, filenames, or paths depends on what version you are using. For the purposes of this documentation, the names are used interchangeably and refer to the same product.

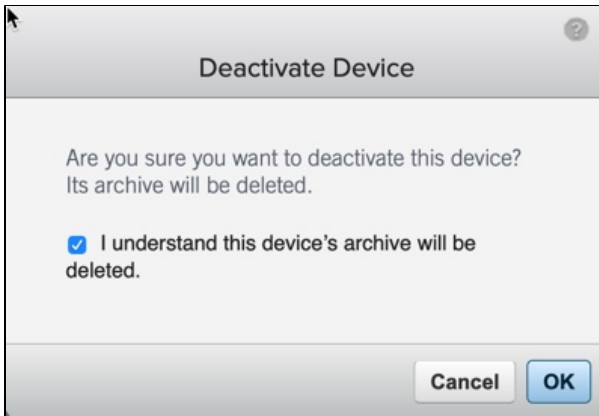
The new vendor website for Crashplan is: <https://www.crashplan.com/>

Warning: Removing a device from your MIT Code42 account permanently deletes all backups for that device that were stored on the server. Be sure you don't need any of that data before proceeding.

1. Sign in to the MIT Code42 administration console at <https://www.crashplan.com/login>.
Result: The console opens.
2. In the right-hand column menus, select **Devices > Active**.
3. Click the device name for the computer that you want to remove.
Result: The device details screen appears.



4. Click the gear icon and select **Deactivate**.
Result: A dialog box appears asking you to confirm your deactivation.



5. Check the box next to, "I understand this device's archive will be deleted" and click **OK** to permanently remove this device from your Code42 account.
Result: Your device is removed from your MIT Code42 account and the backup archive for it is deleted from the server. You will no longer see this device in your list of active devices.
6. If you have multiple devices you wish to remove, return to step 3 and select the next device you wish to remove.

See Also

- [CrashPlan \(Formerly Code42\) Landing Page](#)