

What do the knowledge base spaces mean?

Q: What do the knowledge base spaces mean?

- The Knowledge Base is built on the Confluence wiki tool.
- Access is determined based on your membership in various groups.
- If you see your name in the upper right you are considered "logged in".

Content spaces

Purpose and permissions

Each article stored in the knowledge base live in a particular space. The spaces have designated purposes.

Space	Purpose	Viewing Restrictions	Editing Restrictions
IS&T Contributions	Shared content created by IS&T.	World Readable	IS&T Staff
Community Contributions	Articles created by authorized community authors for public consumption.	World readable	Subset of MIT community
The Knowledge Base Handbook	Reference information about servers, setup, configuration, customizations, user guides, etc. that make up the system.	World readable	The Knowledge Base team
IS&T Draft	Work in progress by IS&T, e.g. release teams. Eventually is moved to IS&T contributions.	IS&T staff	Subset of IS&T staff
IS&T Internal	Internal articles used by HD. Will move to a public space when appropriate.	IS&T staff	Subset of IS&T staff
Reference Guide	A place for structured documentation sets.	World Readable	RG Editors
Structured Escalations	Help Staff information gathering and escalation procedures	IS&T and Partner Help Staff	SE Editors
Glossary	A glossary entry in the IT glossary of terms	World readable	IS&T Staff
Archive	Where outdated content goes.	Logged in users	Knowledge Base authors

Viewing and editing restrictions shown above a **accurate but generalized** to give you a sense of who has access to what. Precise access is driven by membership in knowledge base groups.