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### Context

Microsoft XBOX 360 (i.e. not the classic XBOX). There are two sub-contexts:

- the 360 has been updated with the "New Xbox Experience" (NXE) dashboard. This is easily identifiable by the presence of avatars, the "Video Marketplace" with Netflix, and all-together different interface than previously
- the 360 has not been updated to the NXE and still runs the old 360 dashboard

### Solution

#### On the old dashboard (pre-NXE)

1. Go right to reach the System "blade" of the Dashboard
2. Select **Network Settings**
3. Select **Edit Settings**
4. Under **Basic Settings** check to make sure **IP Settings** is on **Automatic**
5. Go right to get to the **Additional Settings** Tab
6. Go down to select **Advanced Settings**
7. Toward the bottom of the screen you should see **Wired MAC Address**. The MAC Address should appear below this.

#### On the new dashboard NXE

1. Scroll Down (if necessary) to "My Xbox"
2. Go all the way to the right and select **System Settings**
3. On the new screen, select **Network Settings**
4. Select **Configure Network**
5. Under **Basic Settings**, check to make sure **IP Settings** is on **Automatic**
6. Go right to select the **Additional Settings** Tab
7. Go down and select the second item **Advanced Settings**
8. Toward the bottom of the screen you should see **Wired MAC Address**. The MAC Address is the number below this.