XenApp Plugin version 11 (aka Citrix) for Windows - Installation instructions

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IS&T has upgraded its Citrix servers, to provide better security and a more stable user experience. To use the new servers, you'll need to update the Citrix application installed on your Macintosh. This new Citrix version is called "Citrix Receiver"

See:
[Citrix Receiver for Macintosh Installation and First Launch]
[Citrix Receiver for Windows Installation and First Launch]