

Dropbox user_on_another_team

Q: Dropbox user_on_another_team

Problem

You got an error message when trying to sign up for MIT Dropbox

You try to sign up for MIT Dropbox , and start at <https://dropbox.mit.edu/>,
After clicking on the agree and next buttons, it leads to a page stating that

MIT Dropbox Enrollment

An error has occurred while setting up your Dropbox account
username@mit.edu.

user_on_another_team

Explanation

This usually means you already have a dropbox subscription using your MIT email address

Answer

- Make sure your MIT address is not part of some else's Dropbox for Business team.
- You will need to remove yourself from the other team, or change the email address of the account that is joined to the other team.
- Once your MIT email address is no longer on another team, then you can use your MIT email address for MIT's Dropbox team.