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Q: My computer has changed (because of hardware modifications, etc) and now Mathematica is asking for a new password. What should I do?

Answer

The changes have caused Mathematica to look for a new Math ID and password.

1. Find your Math ID with the instructions here: <http://support.wolfram.com/mathematica/systems/allplatforms/mathid.html>
2. Request a new password by going to <http://www.register.wolfram.com> and completing the form. Be sure to do step 1 first as the form requires that you enter your Math ID.
3. After doing this, contact the IS&T Software Distribution team by sending email to software-distribution@mit.edu and letting them know that you've requested a new password which will be sent directly to Software Distribution from Wolfram. They will forward you the password.
4. Enter your new Math ID and password when prompted by Mathematica.

See Also

- [Mathematica Landing Page](#)