Firefox displays the error "ssl_error_handshake_failure_alert"

Firefox displays the error "ssl_error_handshake_failure_alert"

This error means that you do not have valid personal certificates in your browser. You can obtain new ones by going to http://ist.mit.edu/certificates and clicking on **Get MIT Personal Certificate**.

Firefox displays the following error when you do not have any certificates in your browser:

> Secure Connection Failed
>
> An error occurred during a connection to web.mit.edu
>
> SSL peer was unable to negotiate an acceptable set of security parameters
>
> (Error code: ssl_error_handshake_failure_alert)

If you have already obtained new certificates, you may also need to:

- delete any expired certificates you may have
- empty your browser cache