Duo for International Travelers

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The methods used to register devices or receive Duo prompts at MIT and nearby may not work successfully outside the US.

- · For alternate ways to register a mobile device see Problem with registering for Duo with international numbers.
- Duo authentication is associated with the phone number of your device. If you swap SIM cards during travel, you will not receive prompts.
- Register multiple devices in case one is forgotten or stolen or broken. You can register multiple phone numbers and mobile devices and hardware tokens.
- · Anticipate mobile carrier timeouts and SMS Failures. Set up and use a Yubikey to avoid network issues.
- Encode/enter international numbers correctly (must begin with plus sign followed by country code, e.g. +1 for US and Canada, +44 for United Kingdom).
- Review duo.com vendor documentation.