## **Resolve Certificates Issues**

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The following error messages may indicate that there is no current MIT personal certificate, and/or the presence of an expired MIT personal certificate:

- SSL Connection failed
- Page cannot be displayed
- The client and server don't support a common SSL protocol version or cipher suite. This is usually caused when the server needs SSLv3 support, which has been removed.

This message most often indicates a problem with your MIT Personal Certificate.

- Test your certificate
- Select your browser for detailed instructions to resolve certificate errors.
- If your certificate test is successful, but you continue to receive the error, contact the IS&T Service Desk