Deactivation email

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This page shows an example of the Deactivation Notice that is sent to MIT Kerberos accounts that are scheduled for deactivation.

Example

From: MIT Information Systems & Technology <accounts@mit.edu>
To: <$user@mit.edu>
Reply-to: account-renewal@mit.edu
Subject: MIT Kerberos Account Deactivation Notice

Good day,

This is to notify you that your MIT computer account, $user@mit.edu, is scheduled for deactivation on or shortly after February 22, 2024.

For details about this process, including steps to take before deactivation, please see the MIT Kerberos Account Deactivation FAQ. Information Systems and Technology (IS&T) strongly encourages you to back up your email, Dropbox and Google Workspace files, and the contents of your Athena home directory before your account is deactivated.

If you need to maintain access to your account, have your current sponsor visit sponsored-accounts.mit.edu to request that your account be extended. If you don't have a sponsor, a current full-time faculty or staff member can sponsor your account by emailing a written request to account-renewal@mit.edu.

Please see the MIT Kerberos Account Deactivation FAQ for answers to common questions. If you have additional questions or need assistance, email servicedesk@mit.edu, or call IS&T's 24/7 support line at 617-253-1101.

Note: This email is not a phishing scam. A copy of this message is available at https://kb.mit.edu/confluence/display/istcontrib/Deactivation+email.

Sincerely,

IS&T Service Desk

MIT Information Systems & Technology