

Jamf Pro - Mobile Device Management Mail Configuration

Jamf Pro - Mobile Device Management Mail Configuration

You can configure your mobile device in Jamf Pro for email with a configuration profile. To do this log in to the JSS and go to your mobile device site and do the following:

1. Select **Configuration Profiles**.
2. Click **New**.
3. Under *General* give the profile a name such as "Email."
4. Assign a category.
 - Select the **Distribution Method**.
5. Click **Exchange ActiveSync** and then configure the settings as in the image below.

The screenshot shows the Jamf Pro configuration profile settings for an Exchange ActiveSync account. The interface is divided into two main sections: a left sidebar with a list of configuration categories and a main content area on the right for the selected category.

Left Sidebar (Configuration Categories):

- Options (selected)
- Scope
- General
- Passcode (1 Payload Configured)
- Restrictions (1 Payload Configured)
- Exchange ActiveSync (1 Payload Configured) - **Selected**
- Lock Screen Message (1 Payload Configured)

Main Content Area (Exchange ActiveSync Settings):

Exchange ActiveSync

Account Name
Name for the Exchange ActiveSync account
MIT Exchange

Exchange ActiveSync Host
Microsoft Exchange Server
oa.exchange.mit.edu

☒ Use SSL
Send all communication through secure socket layer

Domain
Domain for the account. Domain and User must be blank for device to prompt for user

User
User for the account. Domain and User must be blank for device to prompt for user
\$USERNAME@mit.edu

Email Address
The address of the account (e.g. "john@company.com")
\$USERNAME@mit.edu

Password
The password for the account (e.g. "MyP4ssw0rd!")

Verify Password

Past Days of Mail to Sync
The number of past days of mail to synchronize
3 Days

Authentication Credential
Credential for authenticating the ActiveSync account
None

☒ Allow messages to be moved
Messages can be moved from this account to another

☒ Allow recent addresses to be synced
Recent addresses will be synced

☐ Allow Mail Drop
Allow Mail Drop for this account

☐ Use Only in Mail
Send outgoing mail from this account only from Mail app

☐ Enable S/MIME
Support S/MIME for this account

Communication Service Rules
Default app to be used when calling contacts from this account

6. Save your profile and assign to devices as desired.