Sponsored Kerberos account, Access Denied error for Atlas

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Question

I have a sponsored Kerberos account and am trying to use Atlas to change my MIT directory information, but I am getting an Access Denied error message. What is the problem?

Answer

Users with sponsored Kerberos accounts will not be able to access Atlas. If your status should be as an employee, contact the administrator for the department. A Help Desk consultant will be able to use Rolesweb to check the status. For access to Personal Information of Atlas, the status will need to show as employee.

See also: Sponsored MIT Kerberos accounts and the MIT Directory