

# Firefox displays the error "ssl\_error\_handshake\_failure\_alert"

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This error means that you do not have valid personal certificates in your browser. You can obtain new ones by going to <http://ist.mit.edu/certificates> and clicking on **Get MIT Personal Certificate**.

Firefox displays the following error when you do not have any certificates in your browser:

Secure Connection Failed

An error occurred during a connection to web.mit.edu

SSL peer was unable to negotiate an acceptable set of security parameters

(Error code: ssl\_error\_handshake\_failure\_alert)

If you have already obtained new certificates, you may also need to:

- [delete any expired certificates](#) you may have
- [empty your browser cache](#)