Google Chrome - Error 324 - No data received

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I tried to visit a "https" web page at MIT, but got an error in Google Chrome:

> ***No data received***
>
> *Unable to load the webpage because the server sent no data.*
>
> ***Here are some suggestions:***
>
> - *Reload this webpage later.*
>
> *Error 324 (net::ERR_EMPTY_RESPONSE): The server closed the connection without sending any data.*

While Google Chrome is not an IS&T supported web browser, the Help Desk will do our best to assist you in accessing MIT sites via Chrome.

Solutions

Option One: Delete MIT personal certificate and obtain a new one

In some cases, we have seen this error resolved by the following steps:

1. Delete your MIT personal certificate.
2. Obtain a new MIT MIT personal certificate, at http://ca.mit.edu.

Option Two: Use an alternate web browser

If you get this error on https://web.mit.edu/ sites, try another browser, such as Internet Explorer, Safari or Firefox.

More information

Google Chrome uses some special techniques to load web pages faster, sometimes has trouble with certain MIT websites, such as https://web.mit.edu/

Chrome's special technique is called "false start", and works with most sites. You can read more information online. Here are a few links we found; you may be able to find more if you search online:

http://blog.chromium.org/2011/05/ssl-falsestart-performance-results.html

http://www.z-car.com/blog/2010/12/10/google-chromes-new-false-start-feature

http://support.f5.com/kb/en-us/solutions/public/12000/600/sol12675.html http://support.f5.com/kb/en-us/solutions/public/12000/600/sol12676.html