CertAid Release 2.2 resolves errors for IE 11

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Users processing SAP GRC fire-fighter logs using Internet Explorer 11 may experience very long response times which may also be accompanied by an error message, "mit.edu is not responding".

This is due to a known issue in Internet Explorer 11.

Users can resolve the issue by running CertAid for Windows release 2.2 or higher.
CertAid 2.2 or higher sets the following Windows registry key value:

```
[HKEY_CURRENT_USER\Software\Microsoft\Internet
Explorer\Main\FeatureControl\FEATURE_FORCE_NATURAL_TEXT_METRICS]
"iexplore.exe"=dword:00000000
```

See Also

- CertAid Landing Page