

Why is my account being deactivated?

Q: Why is my account being deactivated?

Answer

MIT Kerberos accounts are eligible for deactivation once the account holder is no longer a staff member or registered student. A list of accounts that are eligible for deactivation is generated based on data provided by the Registrar and Human Resources.

Institute employees who believe their account is being deactivated in error should contact their supervisor or Human Resources.

Students who are taking a leave of absence, a medical leave, or who will not be registered students should have Student Support Services (<https://studentlife.mit.edu/s3>) contact the IS&T Service Desk (servicedesk@mit.edu or 617-253-1101) and arrange to sponsor the student's account.

Sponsorship requests **must** come from a faculty or staff member – privacy regulations prevent us from being able to confirm whether or not a student is on a leave of absence.