Why did my comment on an article get removed?

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All comments are reviewed by knowledge base maintainers. Your comment may have been removed for one of the following reasons:

- The article was updated to include your suggestions. Thanks! We love constructive comments that assist us in updating articles to be more helpful. We remove them after the article is updated to reduce redundancy.
- The comment became outdated/irrelevant as time passed and the product/service evolved. We remove these to reduce confusion.
- It was a request for help. We remove those kinds of comments and create an RT ticket with the Help Desk for you. They will likely contact you soon. Knowledge Base comments are not intended to be used as a help request forum. It's much faster to contact the Help Desk directly. They act on requests more quickly than KB maintainers review comments. Contact helpdesk@mit.edu for IT service assistance.
- The comment was inappropriate. This could mean it wasn't related to the article, is spam, contained profanities or was potentially confusing to other users.

If you think your comment was removed in error, contact kb-help@mit.edu.