

# Certificate Not Valid Error - Certificate Test Fails

## Q: Certificate Not Valid Error - Certificate Test Fails

### Context

- Running Avast anti-virus/security software
- Obtained certificate manually or with Certaid with no error messages/obvious issues
- [Certificate Test](#) fails
- Certificate not valid error

Avast software (provided by some vendors with new hardware as well as for stand-alone purchase) can cause MIT Certificates to silently fail when being installed due to how Avast secures your local keychain (identity data storage) information.

### Solution

1. Turn off or uninstall Avast.
2. Obtain certificates. IS&T strongly recommends using [Certaid](#).
3. Install [Sophos Anti-Virus](#) or turn back on Avast to protect your computer.



IS&T Strongly recommends uninstalling any vendor-provided or third party security/anti-virus software and installing [Sophos Anti-Virus](#). It is **FREE** to the MIT Community and has been tested with with MIT licensed software and services.

### See Also

- [Certificates Landing Page](#)