

# ePaystub pdf loading blank page when viewing in Firefox

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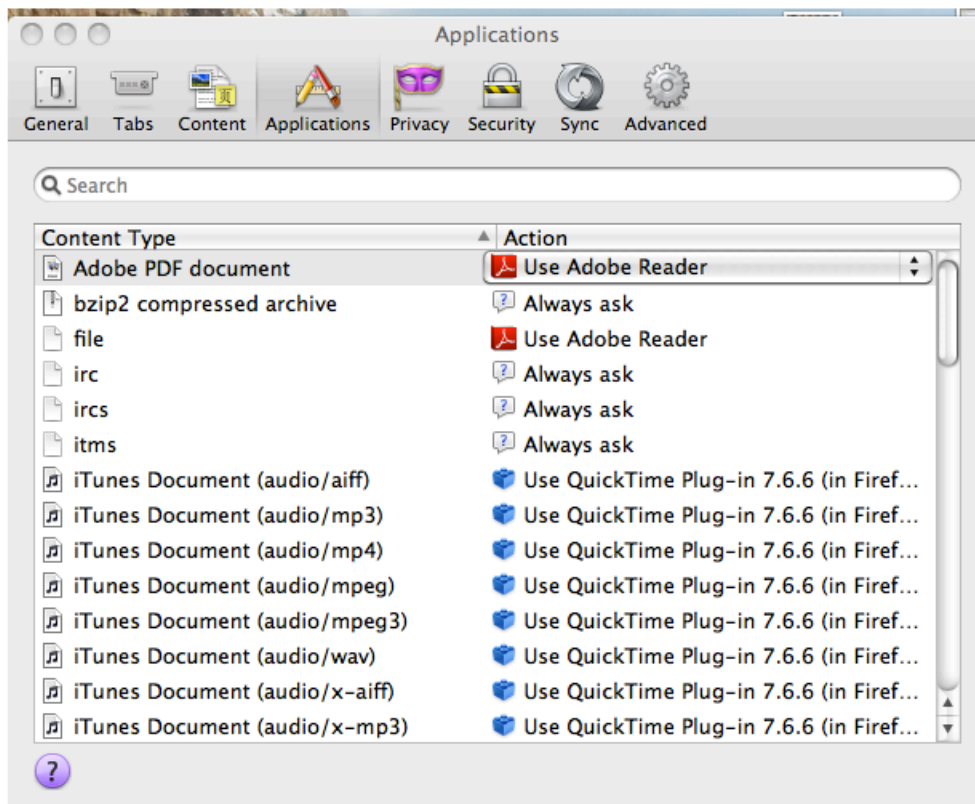
### Problem

When viewing paystub in pdf format to prepare to print, a blank page appears and nothing happens.

### Answer

To workaroud this issue try following the steps below:

1. Open Firefox and select the Firefox pull down menu. From the pull down menu click **Preferences**.
2. Highlight the Applications icon; In the Content Type column select all Adobe types and change the action to "Use Adobe Reader"



3. Once you've made the necessary changes, close all browser windows and quit Firefox.
4. Re-enter the web app and try again.