Jamf Pro - Self Service

When the Jamf Pro software is installed on a Mac, the Self Service app is installed into the Applications folder. Self Service allows an end user to install applications made available by their IT admin.

To access the Self Service application browse to Macintosh HD->Applications->Self Service or press command-space and type "Self Service".

You’ll be presented with a login window as soon below. Enter your Kerberos username and password.

Simply click install on any of the available applications to install it. You do not need to be an administrator on the computer to install applications from Self Service

Common programs

Several common programs are made available to all users in Self Service by default. These can be found under the "MIT Software Center" section of Self Service and include:

- Broadsoft UC-One Communicator
- CertAid
- Webex Meetings
- Citrix Workspace
- Code42
- Microsoft Office 2019
- Prisma GlobalProtect VPN client
- Slack
- Sophos Antivirus
- Tableau Reader
- Zoom

Note that individual departments may choose to restrict access to some of these programs for their users, and make others available in addition.

Contact

If you are an IT administrator and would like help adding or removing apps from Self Service for your end users, contact the End User Computing team at euc-help@mit.edu.