What do the knowledge base spaces mean?

Q: What do the knowledge base spaces mean?

- The Knowledge Base is built on the Confluence wiki tool.
- Access is determined based on your membership in various groups.
- If you see your name in the upper right you are considered “logged in”.

Content spaces

Purpose and permissions

Each article stored in the knowledge base live in a particular space. The spaces have designated purposes.

<table>
<thead>
<tr>
<th>Space</th>
<th>Purpose</th>
<th>Viewing Restrictions</th>
<th>Editing Restrictions</th>
</tr>
</thead>
<tbody>
<tr>
<td>IS&amp;T Contributions</td>
<td>Shared content created by IS&amp;T.</td>
<td>World Readable</td>
<td>IS&amp;T Staff</td>
</tr>
<tr>
<td>Community Contributions</td>
<td>Articles created by authorized community authors for public consumption.</td>
<td>World readable</td>
<td>Subset of MIT community</td>
</tr>
<tr>
<td>The Knowledge Base Handbook</td>
<td>Reference information about servers, setup, configuration, customizations, user guides, etc. that make up the system.</td>
<td>World readable</td>
<td>The Knowledge Base team</td>
</tr>
<tr>
<td>IS&amp;T Draft</td>
<td>Work in progress by IS&amp;T, e.g. release teams. Eventually is moved to IS&amp;T contributions.</td>
<td>IS&amp;T staff</td>
<td>Subset of IS&amp;T staff</td>
</tr>
<tr>
<td>IS&amp;T Internal</td>
<td>Internal articles used by HD. Will move to a public space when appropriate.</td>
<td>IS&amp;T staff</td>
<td>Subset of IS&amp;T staff</td>
</tr>
<tr>
<td>Reference Guide</td>
<td>A place for structured documentation sets.</td>
<td>World Readable</td>
<td>RG Editors</td>
</tr>
<tr>
<td>Structured Escalations</td>
<td>Help Staff information gathering and escalation procedures</td>
<td>IS&amp;T and Partner Help Staff</td>
<td>SE Editors</td>
</tr>
<tr>
<td>Glossary</td>
<td>A glossary entry in the IT glossary of terms</td>
<td>World readable</td>
<td>IS&amp;T Staff</td>
</tr>
<tr>
<td>Archive</td>
<td>Where outdated content goes.</td>
<td>Logged in users</td>
<td>Knowledge Base authors</td>
</tr>
</tbody>
</table>

Viewing and editing restrictions shown above are accurate but generalized to give you a sense of who has access to what. Precise access is driven by membership in knowledge base groups.