Adobe Creative Cloud - Attaching MIT’s License to Your Adobe ID

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If you have a prior version of Adobe CS Suite installed, IS&T recommends that users follow Adobe’s Adobe Creative Cloud Cleaner Tool instructions prior to attempting installation of this Adobe Creative Cloud application.

The Adobe Creative Cloud suite of applications is available to MIT Faculty and Staff for MIT business ONLY.

Installation requires an account for the local machine with Administrator Privileges.

1. Complete the following through IS&T’s Adobe Creative Cloud page. (MIT Certificate required)
   a. Request a license for Adobe Creative Cloud from our form.
      - Your Adobe ID request MUST be associated with your @mit.edu/@domain.mit.edu email ONLY
   b. Download the Adobe Creative Cloud Installer.
2. You will be emailed a confirmation from Adobe with the Subject: “Access is granted. Enjoy All Apps plan now.”.

Sample:

You will need to click the “Get Started” link on the email.
- If you DID NOT have an existing Adobe ID. They will be routed to the create their Adobe password.
- If you have an existing Adobe ID you will be brought to the Adobe sign in page where you should enter your password, or reset it if you have forgotten it.

3. If you aren’t sure of what your password was you must use the Adobe Change or Reset Password instructions to first create a password.

4. Go to your Creative Cloud App.

5. Sign in to the Creative Cloud App.
   - Adobe software should now list as Open or Install not Try in the Creative Cloud app.

Questions

- You Didn’t receive an email from Adobe
- Installation questions in the KB

Support

- Adobe’s Creative Cloud Learn and Support pages
- Landing Page in the KB

Have Questions or Still Need Help?

- Contact the IS&T Service Desk.