Setting up a DUO D100 2FA Device - August 2019

Q: I picked up a DUO D100 Token after August 1, 2019 - How do I register it?

Context

- As of August 2019, MIT provides an updated version of the DUO D100 Token (seen below)

- These tokens have changed the method to activate the device

Answer

1.) Go to duo.mit.edu click on the "next" button

![MIT Duo Security Account Management](image)

2.) Log in using a personal certificate or Kerberos authentication
3.) Once logged in, opt to “Register a New Hardware Token”

4.) From the Drop down menu choose “D100”

5.) Enter the string of digits on the back of your device without the dashes. Then add “GO6OATH” directly after the digits (no spaces).

Get Help

Due to the evolving Covid-19 situation, the Atlas Service Center ceased in-person services as of Tuesday, March 17 at 6:00pm.

IS&T Service Desk walk-in IT help and repair services will not be offered in the Atlas Service Center until further notice. If you have questions or need assistance, contact the IS&T Service Desk at any time 24/7 at 617-253-1101 or servicedesk@mit.edu.
For additional assistance with Duo, troubleshooting, lost/stolen devices, or any other Duo issues, contact the Service Desk.

⚠️ Account resets for lost/stolen devices or changed phone numbers require identity verification. You will need to bring or provide proof via a valid photo ID (MIT ID, government issued ID card, driver's license, passport, etc).

- IS&T Service Desk
- Email: servicedesk@mit.edu
- Phone: (617) 253-1101
- Walk-ins: E17-106, 40 Ames Street
  M-F, 9AM - 5PM