MITvoip Web Console

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This article pertains to the Sylantro/Unity telephone system. MIT is currently transitioning from the Sylantro/Unity telephone system to the BroadSoft system. To learn about the transition, determine which system you are on, or access additional resources for both systems, see the KB article Transition to MITvoip BroadSoft Cloud.

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Overview

The MITvoip Console is where you can access many phone features online, including voice mail, call lists, and call forwarding. It also offers new advanced features like sequential or simultaneous ringing, conference calls for up to six parties, and remote office.

The interface may seem somewhat different from other applications you have used. Read the Introduction to the MITvoip Console Interface to learn about navigating panes.

The MITvoip Console is a vendor partner application (Sylantro).

Accessing MITvoip Console

Note: Use a browser with your personal certificates and Adobe Flash Player installed.

1. Login to the MITvoip Web Interface.
2. Click the MITvoip Console button.
   Result: The MITvoip Console will open.

Using MITvoip Console

- Introduction to the MITvoip Console Interface
- Your Profile
- Call Lists
- [Voice Mail on the Web]
- "Reach Me": Call Forwarding and Routing
  - Simple Call Forwarding
  - Setting a Call Forwarding Sequence
  - Simultaneous Ring
  - Forwarding Calls by Group
  - Forwarding Calls on a Schedule
- Managing Your Contacts
- Filtering Calls
- Remote Office
- Conference Calls
- Ring Time Settings