This article pertains to the Sylantro/Unity telephone system. MIT is currently transitioning from the Sylantro/Unity telephone system to the BroadSoft system. To learn about the transition, determine which system you are on, or access additional resources for both systems, see the KB article Transition to MITvoip BroadSoft Cloud.

On this page:

- Online User Guides and Demos
- Useful Links

### Online User Guides and Demos

For detailed instructions about how to use MITvoip, consult the following:

- **MITvoip Telephone User Guide**
  All of the features of the MITvoip phone service, including phone functions and voice mail

- **MITvoip Web Interface User Guide**
  MITvoip's web-based features, including remote office, find-me/follow-me, and voice mail by email

- **Account and Device Management User Guide**
  Online tools to set administrative access permissions, update a phone's location, and configure the line key setup for telephones (for telephone administrators and advanced users)

- **Online Training Demos**
  Presents short guided tours of some of MITvoip's web-based features

### Useful Links

- Emergency Calls
- Moving Your Phone
- Troubleshooting
  - Identifying Your Model
  - Installing Your Phone