Find your VOIP MAC and IP address

Check Your IP Address

1. Press Menu.
2. Select Status.
3. Select Network.
4. Select TCP/IP Parameters.

The display will show you several pieces of information. Look at the first item, "IP." If there is no number displayed then your phone has a network problem.

Find Your MAC Address

Each phone (device) has a unique MAC address. This address is needed to use the SIP Device Management page. It may also be requested by IS&T staff to help them identify a particular phone.

To find your address, do one of the following:

1. Look for the twelve-digit serial number over the barcode on the back of your phone.
2. Use the Menu option:
   a. Press Menu.
   b. Select Status.
   c. Select Network.
   d. Select Ethernet.

   Result: This display will show you several pieces of information. Look at the first item, MAC.