Contact the IS&T Service Desk with a question about Atlas

When contacting the IS&T Service Desk for assistance with Atlas, include the following information to help us to assist you more quickly.

1. Are you using Macintosh or Windows?
2. Which version of the Operating System are you running (On Windows, right-click My Computer, and select Properties. On Macintosh, follow the menu path Apple > About this Mac)
3. Which web browser are you using? Which version?
4. What is the exact error message you are receiving?
   For instructions on taking a screen capture, please see How can I create a screen capture?
   (Short url: http://kb.mit.edu/confluence/x/RYk7)