Error "incorrect MIT ID number for account"

Q: Error "incorrect MIT ID number for account"

Sometimes the database of passwords for Kerberos principals doesn't have the right MIT ID number in it.

This can happen if a person changes status with Personnel, especially from an MIT Affiliate-sort of position to a true MIT Employee status. The ID number for affiliates is not the same as for true staff. Personnel should notify User Accounts about this but doesn't. The employee would never think that he or she should.

Answer

Call IS&T Service Desk (617) 253-1101 to let them know about the changed status.
Make sure that User Accounts has the new permanent employee number.

Once the change is made, try getting certificates again.