Genetec Security Center

MIT is currently in the process of transitioning from the legacy CCure security system (both CCure 800 and CCure 9000) to MIT’s Unified Security Platform – Genetec. As we transition buildings and doors from CCure to Genetec, Gatekeepers will see some changes to the gatekeeper processes. During this transition period where some doors in a clearance may have transitioned to Genetec and others are still in CCure, Gatekeepers may temporarily need to update their card access clearances in both CCure and Genetec until the transition is complete.

- In the CCure system, any clearance doors that are in transition and need to be updated in both systems will display a + at the end of the clearance name (e.g. W92Building+)
- In the Genetec system, access clearances will be administered by MIT Moira lists. The Moira list will reflect the current CCure clearance name (e.g. CCure clearance “W92Building” will appear as the Moira list “gsc-clearance-W92Building”). In addition, the description field on the Moira list will state “Clearance shared in CCURE”.

For now, as we transition from CCure to Genetec, the ability for Gatekeepers to lock/unlock doors, control elevator access, or schedule events is not yet available. This feature will be available soon. During this transition period, please contact Security and Emergency Management Office (SEMO) team by creating a Physical Security Work Order request in Atlas.

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What is Genetec?

Genetec is a unified security platform for MIT’s physical security services.

What is a Gatekeeper?

A Gatekeeper is a person in a DLC assigned with granting and revoking card access, locking and unlocking doors, scheduling events, and controlling elevator access. To request to become a Gatekeeper, you must first be approved by your department Administrative Officer, or head of your department. Contact the Security and Emergency Management Office (SEMO) by creating a Physical Security Work Order in Atlas to submit a request.

Granting & removing door access using Genetec

Genetec uses MIT Moira Lists to manage clearances for your door access. Access and manage your Genetec clearances via webmoira.

All moira lists that manage Genetec clearances are listed with the beginning “gsc-clearance-”. As Gatekeepers, you will see all clearances for which you are a Gatekeeper in the right hand list.

See Edit moira lists using WebMoiras for instructions.

Note that it will take up to 15 minutes for edits to the moira list to take effect in Genetec.

For more information and support

Contact the Security and Emergency Management Office (SEMO) by creating a Physical Security Work Order in Atlas.