MITvoip Telephone Headsets

Overview

Many commercial headsets will work with your MITvoip phone. Both wired and wireless models are available. To install a headset, follow the manufacturer's directions.

See [Choosing a Headset] for information about selecting and purchasing a headset model.

Using a Headset

- You can turn on the headset at any time by pressing the Headset button.
- To switch to the handset, pick up the handset. The headset will automatically turn off.
- To switch to speakerphone, press the Speakerphone/Speaker button/icon. The headset will automatically turn off.
- To end a headset call, press either the EndCall soft key or the Headset button.
- To adjust the volume of what you hear through the headset, press the Volume Up/Down buttons. Your headset might also have a volume control; consult the manufacturer's instructions.

Headset Memory Mode

**Note:** If you have a Polycom SoundPoint 550 or 650, enabling headset memory mode only makes it possible to use this feature. It does not turn it on. To set the headset as the default, you must also activate headset memory mode (see below).

This feature is useful for people who habitually use a headset. When headset memory mode is activated and turned on, calls will connect to the headset unless you pick up the handset or press the Speakerphone button.

Enabling/Disabling Headset Memory Mode

1. Press the Menu button.
2. Select Settings.
3. Select Basic.
4. Select Preferences.
5. Select Handset Memory.
6. Select Enabled or Disabled.
7. Press the Menu button again to exit the menus.

Activating Headset Memory Mode

1. If you haven't done so yet, enable headset memory mode.
2. Press the Headset button twice.
   *Result:* The Headset button will slowly blink green.
Using Headset Memory Mode

To answer calls on your headset when headset memory mode is activated, do one of the following:

- Press a ringing line key, or
- Press the Answer soft key.

To place a call on your headset, do one of the following:

- Press an idle line key, or
- Press the NewCall soft key.

Deactivating Headset Memory Mode

To turn off headset memory mode, do one of the following:

- Press the Headset button once, or
- Press the Speakerphone button, or
- Pick up the handset.

Connecting a Headset

Your MITvoip phone has a dedicated headset jack on the bottom of the phone. The cable supplied with the headset should plug into this jack.

Electronic Hookswitch (EHS)

Some headsets come with an additional cable that connects to your MITvoip phone. This cable supports the EHS feature which lets you answer or end calls using controls (like buttons) physically located on the headset. For this feature to work you need to enable it on the phone.

Note: Follow the headset manufacturer's directions for connecting and using the EHS feature. In addition to the headset cable the EHS cable plugs into the unmarked jack on the bottom of the phone.

Enabling EHS

1. Press the Menu button.
2. Select Settings.
3. Select Basic.
4. Select Preferences.
5. Select Headset.
7. Select Jabra DHSG or Plantronics Mode depending on the manufacturer's recommendation.
8. Press the Menu button again to exit the menus.