Install/Renew Certificates

Follow these steps to install/renew your certificates for use in Safari and Chrome on Mac OS X 10.10 and newer.

1. Download and launch CertAid.
   - Note: Install any updates if prompted. If you receive a message that states "Certaid can't be opened because the identity of the developer cannot be confirmed", please go to this link: Mac OS X - Identity of developer cannot be confirmed
   - Result: The Welcome to CertAid screen is displayed.

2. Select Request or renew an MIT certificate and click Continue.
   - Result: The Verify Your Identity screen is displayed.
3. Enter your Kerberos username and Kerberos password, select your two-factor (Duo) authentication option, and click Continue. 
   Result: If you used the "Duo Push," "SMS Passcode" or "Call Me" option, you will receive a push notification or call. If you used a Duo or Yubikey passcode, proceed to step 5.
4. Complete your Duo two-factor authentication by accepting the push or entering the code you're given by SMS or phone call.
   Result: The Request Certificate screen is displayed.

5. Enter a Certificate Life, or leave the default value (the maximum certificate life), and click Continue.
   Note: Most users should accept the default value.
   Result: The Install Your Certificates screen is displayed.
If CertAid finds one or more existing certificates, you will be asked if you want to delete them. If you have used S/MIME for email encryption, do not delete your certificates. For more information, see Should I Delete My Old or Expired Personal Certificate?

Note: If you are prompted for a keychain password on each certificate added during this step (not just once or twice), manually remove all mit.edu trusted site entries from the users keychain and try again.

1. The Install Your Certificates window displays the progress of installing the MIT Certificate Authority and your personal certificate. Once these steps are completed, click Continue.
   Result: The Identity Preferences screen is displayed.

2. The Identity Preferences window displays the progress of configuring your personal certificate to work with certain certificate-protected MIT websites. Once completed, click Done.
Result: CertAid quits.

3. The first time you attempt to use your new certificate, you will see this prompt. Click Always Allow.

Using CertAid 2.x to Configure Existing Certificates on Mac OS X 10.10 & newer

- CertAid for Safari and Google Chrome