How do I clear the browser cache?

On this page:

Firefox (Windows or Macintosh)
Firefox
Older Firefox versions
Internet Explorer (Windows)
Internet Explorer 10 or 11
Older Internet Explorer versions
Safari (Macintosh)
Safari 6.0+
Safari 5.2 and before
Google Chrome (Windows or Macintosh)

Firefox (Windows or Macintosh)

Firefox

1. From the menu select History > Clear Recent History

Unknown macro: {...}

If the menu bar is hidden, press Alt to make it visible.

From the Time range to clear: drop-down menu, select the desired range; to clear your entire cache, select Everything. By "Details", click the down arrow to choose the parts of your history to clear. To clear your entire cache, select all items. Click Clear Now.
Close all browser windows and quit Firefox.
Result: Your cache is cleared and you can reopen Firefox.

If there’s no History menu:

1. In the upper right, click on the 3 horizontal bars, then choose History.
2. Choose **Clear Recent History**.

3. Set the Time Range to Clear to Everything. Click the triangle to show Details. Select Cookies, Cache, Active Logins and Site Preferences.

If you'd like your cache cleared every time you quit Firefox, see: How do I clear my browser's cache automatically each time I close Firefox?

**Older Firefox versions**

How do I clear the browser cache for Mozilla Firefox?

**Internet Explorer (Windows)**

**Internet Explorer 10 or 11**

1. Select **Tools** (via the Gear Icon) > **Safety** > **Delete browsing history**.
2. Make sure to uncheck **Preserve Favorites** website data and check both **Temporary Internet Files** and **Cookies** then click **Delete**.

![Delete Browsing History](image1)

*Result:* You will get a confirmation at the bottom of the window once it has successfully cleared your cache and cookies.

![Delete Confirmation](image2)

**Older Internet Explorer versions**

How do I clear the browser cache for Internet Explorer?

**Safari (Macintosh)**

**Safari 6.0+**
1. Follow the menu path Safari > Preferences, then select Privacy.
2. Click Remove All Website Data.

3. A message will appear asking if you are sure that you want to remove all website data. Click Remove Now.

4. Close Safari Preferences.
5. Quit Safari (Safari > Quit)
6. Relaunch Safari to access the website.

**Safari 5.2 and before**

- Follow the menu path: Safari > Empty Cache

**Google Chrome (Windows or Macintosh)**

- See Delete cache and other browsing data http://www.google.com/support/chrome/bin/answer.py?answer=95582
- Alternate instructions:
  1. Go to the Wrench Menu and look for Preferences or Options
  2. Go to the Under the Hood section.
  3. Click the Clear Browsing Data button.
  4. In the list of data to be obliterated, it is sufficient to just empty the cache. You do not need to delete the other history.
Clear browsing data

Obliterate the following items from: the beginning of time

- [ ] Browsing history
- [ ] Download history
- [x] Cookies and other site and plug-in data
- [x] Cached images and files
- [ ] Passwords
- [ ] Autofill form data
- [ ] Hosted app data
- [ ] Content licenses

Learn more

Saved content settings and search engines will not be cleared and may reflect your browsing habits.