FileMaker Support at MIT

Self-Service Resources

- Obtain FileMaker Software
- Request or inquire about IS&T-managed FileMaker hosting
- Get training at LinkedIn Learning
- FileMaker Inc. Product Documentation
- FileMaker in the MIT Knowledge Base

FileMaker in the MIT Knowledge Base

IS&T offers a number of recommended practices for FileMaker and maintains a set of informational articles to help guide users on a variety of topics related to the use of FileMaker in the MIT environment. Please see the FileMaker in the MIT Knowledge Base if you wish to learn more.

Hosting

IS&T offers cost-effective managed FileMaker hosting for departments, labs, and centers through its Managed Servers service. We strongly recommend using IS&T-managed servers for your FileMaker hosting needs at MIT, particularly for those without server administration skills or resources. For more information, see IS&T-Managed FileMaker Hosting.

If you are an experienced system administrator and prefer to run your own hosting environment, we recommend that you follow the guidelines in Best Practices for FileMaker Hosting at MIT.

Consulting and Development

IS&T offers consulting to DLC’s regarding their current FileMaker systems or potential projects. IS&T also offers development resources on a case-by-case basis where there is strong potential for the re-use of existing solutions in IS&T’s FileMaker portfolio. If you wish to speak with someone in IS&T about your database needs, send an email to filemaker-support@mit.edu. Please include basic information about what kinds of data and tasks you hope can be managed with FileMaker and what technologies you are currently using to manage and store data.

General Questions, Help, and Troubleshooting

For any other questions related to FileMaker at MIT, please contact filemaker-support@mit.edu.