Attaching MIT's Adobe License to Your Adobe ID

The Adobe Creative Cloud suite of applications is available to MIT Faculty and Staff for use on MIT owned machines to do MIT business ONLY. A user's license can be installed on up to 2 MIT owned machines, but ONLY actively logged in on 1 MIT owned machine.

Installation requires an account with Administrator Privileges.

1. Complete the following through IS&T's Adobe Creative Cloud page. (MIT Certificate required)
   a. Request a license for Adobe Creative Cloud from our form.
      * Your Adobe ID request MUST be associated with your @mit.edu/@domain.mit.edu email ONLY
   b. Download the Adobe Creative Cloud Installer.
2. You will be emailed a confirmation from Adobe with the Subject: “Access is granted. Enjoy All Apps plan now.”.

Sample:

3. You will need to click the “Get Started” link on the email.
   - If you DID NOT have an existing Adobe ID. They will be routed to the create their Adobe password.
   - If you have an existing Adobe ID you will be brought to the Adobe sign in page where you should enter your password, or reset it if you have forgotten it.
4. If you aren't sure of what your password was you must use the Adobe Change or Reset Password instructions to first create a password.
5. Go to your Creative Cloud App.
   - Adobe software should now list as Open or Install not Try in the Creative Cloud app.

Questions

- You Didn't receive an email from Adobe
- FAQ for the Adobe Creative Cloud
- Please contact the IS&T Help Desk if you need assistance
- Departments needing to by their own licenses can request a quote from Connection (GovConnection) shop in B2P.