Troubleshooting Certificates in Internet Explorer

This article presents a list of certificate-related errors that can occur in Internet Explorer 7 and 8, on Windows XP, Windows Vista and Windows 7, and links to their solutions.

On this page:
- "Your browser failed to generate a key"
- No certificate installed
- "There is a problem with this website's security certificate"
- "An unexpected error has occurred"

Click on the images to go to related articles.

"Your browser failed to generate a key"

Get an MIT Certificate

Steps: 1. 2. 3.

"No certificate installed"

If you don't see your name listed, in the Choose a digital certificate dialog, obtain an MIT personal certificate

"There is a problem with this website's security certificate"

"An unexpected error has occurred"