Spring 2017 update:

IS&T has recently taken ownership of FSILG network infrastructure and is responsible for maintaining the network switches and equipment that have been installed in each house/building. IS&T is only responsible for maintaining the wired/wireless switches, wireless access points (WAP), and connectivity of the house to MITnet. Houses are responsible for maintaining any wiring/cabling from the network jacks in the wall back to the switches. If there is an issue with the network the house should notify IS&T (servicedesk@mit.edu). Note: IS&T staff cannot gain access to a house without a house member’s presence.

More information about FSILG network infrastructure maintenance and responsibilities can be found in the Network Management Program (NMP) Terms of Service on the AIIG web site.

The FSILG network infrastructure and connectivity to MITnet is similar to most MIT campus buildings. Thus, articles found in the Knowledge Base will be applicable to an FSILG just as they are to the rest of MIT. Exceptions to this, and information specific to the FSILG network infrastructure, can be found on this page.

General Network Information

Page: FSILG Building and Network Address Information (IS&T Contributions)

Troubleshooting an Outage

No content found for label(s) fsilg_troubleshooting.

Getting Help

No content found for label(s) fsilg, network, fsilg_help.

FSILG, IS&T Network Contacts

Page: My ILG doesn’t have a Network Contact. What should we do? (IS&T Contributions)
Page: FSILG network contact meeting slides (IS&T Contributions)

Hostnames and Static IP addresses

Page: Create hostname with static ip address for FSILG network contacts (IS&T Contributions)
Network Switch Equipment

- MIT IS&T Managed Devices [no user access] - Please Do NOT Touch or Unplug Cables. (except to patch/connect house network drops to "Access Switch")

Note: If you need to power off a device for ANY reason, please contact servicedesk@mit.edu in advance.

Network Diagram

Entry Switch [Cisco 4948]

Access Switch [Cisco 3650]