How do I configure Pidgin to access MIT's Jabber server?

1. Start Pidgin.
   Result: The login window appears.

2. Click on the Accounts button.
   Result: The accounts window appears.

3. Click on the Add button.
   Result: The add account window appears.

4. Under Protocol select XMPP.
   Result: The configuration options for XMPP are listed.

5. Enter the following settings:
   - Screen Name: Your MIT/Kerberos/Athena username
   - Domain: mit.edu
   - Resource: We recommend leaving this at the default for the first system you set up, and then you choose a unique location for additional computers running Pidgin.
   - Password: We recommend leaving this blank so your password is not stored locally.
   - Leave the default for all other settings.
   - Click the add button.
   Result: Your new account is saved and will show up on the list in the accounts window.

6. In the accounts window, click Close.
   Result: The accounts window closes and you are returned to the login window. Your new Jabber account should be listed in the Accounts drop-down menu.

7. If you did not put in your password in the settings, you should be prompted to enter your MIT/Kerberos/Athena password now.
   Enter your MIT/Kerberos/Athena password. Click OK.

Note: Pidgin adopts the new naming convention that changes Jabber, which has become an umbrella term for a lot of related instant messaging technology, to XMPP, the official name for the core messaging protocol. So when you want to “configure for Jabber” you need to look for the new name, “XMPP”.
7. You may be prompted to authenticate via Duo if you are a Duo required user.

8. Result: Your buddy list will appear and you're ready to start chatting.

In some instances, you will need to specify the jabber server to connect to. This is accomplished in the "Advanced" tab in the settings and as-of this writing the server is jabber.mit.edu. We have seen this requirement when the connection occurs over a VPN connection to MIT, but only occasionally.