How do I clear the browser cache?

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Firefox

1. In the upper right, click on the 3 horizontal bars, then choose History.

2. Choose Clear Recent History.
3. Set the Time Range to Clear to Everything. Click the triangle to show Details. Select Cookies, Cache, Active Logins and Site Preferences.

If you'd like your cache cleared every time you quit Firefox, see: How do I clear my browser's cache automatically each time I close Firefox?

**Older Firefox versions**

How do I clear the browser cache for Mozilla Firefox?

**Internet Explorer (Windows)**

**Internet Explorer 10 or 11**

1. Select **Tools** (via the Gear Icon) > **Safety** > **Delete browsing history**.
2. Make sure to uncheck **Preserve Favorites** website data and check both **Temporary Internet Files** and **Cookies** then click **Delete**.

- **Preserve Favorites website data**
  - Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.
- **Temporary Internet files**
  - Copies of webpages, images, and media that are saved for faster viewing.
- **Cookies**
  - Files stored on your computer by websites to save preferences such as login information.
- **History**
  - List of websites you have visited.
- **Download History**
  - List of files you have downloaded.
- **Form data**
  - Saved information that you have typed into forms.
- **Passwords**
  - Saved passwords that are automatically filled in when you sign in to a website you’ve previously visited.
- **InPrivate Filtering data**
  - Saved data used by InPrivate Filtering to detect where websites may be automatically sharing details about your visit.

**Result:** You will get a confirmation at the bottom of the window once it has successfully cleared your cache and cookies.

### Older Internet Explorer versions

**How do I clear the browser cache for Internet Explorer?**

#### Safari (Macintosh)

**Safari 6.0+**

1. Follow the menu path **Safari > Preferences**, then select **Privacy**.
2. Click **Remove All Website Data**.

3. A message will appear asking if you are sure that you want to remove all website data. Click **Remove Now**.

4. Close Safari Preferences.
5. Quit Safari (**Safari > Quit**)  
6. Relaunch Safari to access the website.

**Safari 5.2 and before**

- Follow the menu path: **Safari > Empty Cache**

**Google Chrome (Windows or Macintosh)**

- See Delete cache and other browsing data  
  http://www.google.com/support/chrome/bin/answer.py?answer=95582

- Alternate instructions:  
  1. Go to the **Wrench Menu** and look for **Preferences** or **Options**.  
  2. Go to the **Under the Hood** section.  
  3. Click the **Clear Browsing Data** button.  
  4. In the list of data to be obliterated, it is sufficient to just empty the cache. You do not need to delete the other history.