How can I request a static IP Address and host name?

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Answer

MIT students, faculty or staff with valid Kerberos identities may request a static IP for use in an MIT building.

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Step 1. Check whether the hostname is already taken on MITnet.

You can do so by:

1. Submitting a query on an online form
2. Using the `hostinfo` command on Athena.
   
   For example, to find the IP address for a machine with the host name `bitsy` and the domain name `mit.edu`, you could log into Athena, and at the `athena%` prompt, enter the command

   ```
   athena% hostinfo bitsy.mit.edu
   ```

   If the hostname already exists, you will receive information about the hostname

   ```
   Desired host:    bitsy.mit.edu
   Official name:   bitsy.mit.edu
   Host address:    18.72.0.3
   Host info:       DEC/DECSTATION-5000.25/ULTRIX
   ```

Step 2. Request for a static IP address and host name

Static IPs and host names can be requested in a few ways, depending on where the IP address will be used:

- On-campus dorm
- Fraternity, Sorority, or other Living Group (FSILGs)
- Academic and other buildings on campus
- Via email

On-campus dorm

If the Static IP address will be used in a dorm by a student, a request should be submitted by filling out the Hostname Request form.

Fraternity, Sorority, or other Living Group (FSILGs)

If the Static IP address will be used in a Fraternity, Sorority, or other living group (FSILGs), you should speak with the [Network Contact] for your house to have this created.

Academic and other buildings on campus

If the Static IP Address will be used in an Academic building, the Request 1-4 Static IPs form may be used to submit the request.

Note that, among other information, this form asks for a cost object for tracking purposes. As of 2009, IP addresses are no longer charged for. However IS&T will use the cost object and the machine contacts to keep track of the IP addresses. Students should get this information from a contact in their DLC if they do not know it.
Via email

You can also request for IP addresses by sending an email to servicedesk@mit.edu. Be sure to include ALL the following information for each machine that requires an IP address:

- Machine vendor
- Model
- Operating system
- Location
- Machine contact person
- Billing contact person
- Two suggested hostnames
- Institute cost object (account number) for tracking purposes

Information must be complete and submitted in either plain text or Microsoft Excel format.

Step 3. Seeking help

If you need help regarding IP addresses, host names, or connecting devices to MITnet, you can contact the IS&T Service Desk.