How do I clear the browser cache?

On this page:

Firefox (Windows or Macintosh)
Firefox
Older Firefox versions
Internet Explorer (Windows)
Internet Explorer 10 or 11
Older Internet Explorer versions
Safari (Macintosh)
Safari 6.0+
Safari 5.2 and before
Google Chrome (Windows or Macintosh)

Firefox (Windows or Macintosh)

Firefox

1. In the upper right, click on the 3 horizontal bars, then choose History.

2. Choose Clear Recent History.
3. Set the Time Range to Clear to Everything.
Click the triangle to show Details. Select Cookies, Cache, Active Logins and Site Preferences.

If you'd like your cache cleared every time you quit Firefox, see: How do I clear my browser's cache automatically each time I close Firefox?

Older Firefox versions
How do I clear the browser cache for Mozilla Firefox?

Internet Explorer (Windows)

Internet Explorer 10 or 11

1. Select Tools (via the Gear Icon) > Safety > Delete browsing history.
2. Make sure to uncheck Preserve Favorites website data and check both Temporary Internet Files and Cookies then click Delete.

Result: You will get a confirmation at the bottom of the window once it has successfully cleared your cache and cookies.

Older Internet Explorer versions

How do I clear the browser cache for Internet Explorer?

Safari (Macintosh)

Safari 6.0+

1. Follow the menu path Safari > Preferences, then select Privacy.
2. Click **Remove All Website Data**.

   ![Safari Privacy Preferences](image1)

   A message will appear asking if you are sure that you want to remove all website data. Click **Remove Now**.

   ![Confirmation dialog](image2)

3. Close Safari Preferences.
4. Quit Safari (**Safari > Quit**)
5. Relaunch Safari to access the website.

**Safari 5.2 and before**

- Follow the menu path: **Safari > Empty Cache**

**Google Chrome (Windows or Macintosh)**

- See [Delete cache and other browsing data](http://www.google.com/support/chrome/bin/answer.py?answer=95582)

- Alternate instructions:
  1. Go to the **Wrench Menu** and look for **Preferences** or **Options**
  2. Go to the **Under the Hood** section.
  3. Click the **Clear Browsing Data** button.
  4. In the list of data to be obliterated, it is sufficient to just empty the cache. You do not need to delete the other history.
Clear browsing data

Obliterate the following items from: the beginning of time

- □ Browsing history
- □ Download history
- ✓ Cookies and other site and plug-in data
- ✓ Cached images and files
- □ Passwords
- □ Autocomplete form data
- □ Hosted app data
- □ Content licenses

Learn more  Clear browsing data  Cancel

Saved content settings and search engines will not be cleared and may reflect your browsing habits.