How do I clear the browser cache?

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Firefox

1. In the upper right, click on the 3 horizontal bars, then choose History.

2. Choose Clear Recent History.
3. Set the Time Range to Clear to Everything. Click the triangle to show Details. Select Cookies, Cache, Active Logins and Site Preferences.

If you'd like your cache cleared every time you quit Firefox, see: How do I clear my browser's cache automatically each time I close Firefox?

**Older Firefox versions**

How do I clear the browser cache for Mozilla Firefox?

**Internet Explorer (Windows)**

**Internet Explorer 10 or 11**

1. Select Tools (via the Gear Icon) > Safety > Delete browsing history.
2. Make sure to **uncheck Preserve Favorites** website data and check both **Temporary Internet Files** and **Cookies** then click **Delete**.

Result: You will get a confirmation at the bottom of the window once it has successfully cleared your cache and cookies.

**Older Internet Explorer versions**

How do I clear the browser cache for Internet Explorer?

**Safari (Macintosh)**

**Safari 6.0+**

1. Follow the menu path **Safari > Preferences**, then select **Privacy**.
2. Click **Remove All Website Data**.

![Image of Safari Privacy settings]

3. A message will appear asking if you are sure that you want to remove all website data. Click **Remove Now**.

![Image of Safari privacy settings confirmation]

4. Close Safari Preferences.
5. Quit Safari (Safari > Quit)
6. Relaunch Safari to access the website.

**Safari 5.2 and before**

- Follow the menu path: Safari > Empty Cache

**Google Chrome (Windows or Macintosh)**

- See Delete cache and other browsing data
  [http://www.google.com/support/chrome/bin/answer.py?answer=95582](http://www.google.com/support/chrome/bin/answer.py?answer=95582)

- Alternate instructions:
  1. Go to the Wrench Menu and look for Preferences or Options
  2. Go to the Under the Hood section.
  3. Click the Clear Browsing Data button.
  4. In the list of data to be obliterated, it is sufficient to just empty the cache. You do not need to delete the other history.
Clear browsing data

Obliterate the following items from: the beginning of time

- Browsing history
- Download history
- Cookies and other site and plug-in data
- Cached images and files
- Passwords
- Autocomplete data
- Hosted app data
- Content licenses

Learn more  Clear browsing data  Cancel

Saved content settings and search engines will not be cleared and may reflect your browsing habits.