How to remotely wipe your Android Device via Exchange OWA

Prerequisites

1. Your Android device must be running Android OS 2.2 or greater. Please check the device OS version by going to Settings > About phone and looking at "Firmware version". If your device does not have Android OS 2.2 installed, please go to System updates to check for over-the-air (OTA) updates for your device.
2. You will need an MIT Exchange account. If you do not yet have an MIT Exchange account, please send an email to helpdesk@mit.edu.
3. You will need to add your MIT Exchange account to your Android device. To do so, please use the directions on the following MIT documentation found here: General Settings for MIT Exchange on Android

Instructions

1. Use your preferred browser to visit http://owa.mit.edu, and log in using your Kerberos username and password.
2. On the top right, select **Options** and then select **See All Options**.

3. Once you are in Options, select **Phone** from the pane on the left.
4. Select your Android device from the list of registered devices and click **Wipe Device**.

   **Note:** If you have more than one device set up using MIT Exchange that support remote wiping, you may have to discriminate between the devices listed based on serial numbers or other identifying information.

5. A window should pop up asking you to confirm that you want to wipe all of the data from your device. Press **Yes**.  
   **Result:** Your device should begin the wiping process.
6. You will receive an **email confirmation** of the device wipe.

Once the remote wipe has been initiated, it cannot be stopped. Therefore, use this function at your own risk. If you were to find your Android device after it has been wiped, you can always plug it back into your PC or Mac and restore your data, assuming you’ve made a recent backup.